



# Green & Healthy Homes Initiative—Feedback Survey

Green & Healthy Homes Initiative (GHHI) invites you to complete a survey about your experience so that we can better serve the community. Your response will be anonymous; your name will not be connected to your answers. Nothing you say will affect your ability to receive GHHI services. Thank you for your feedback!

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## NET PROMOTER SYSTEM / Q1–3

1. How likely is it that you would recommend GHHI to a friend, neighbor, or family member?

Not likely at all										Extremely likely
0	1	2	3	4	5	6	7	8	9	10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. What is GHHI good at?

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3. What could GHHI do better?

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## EXPERIENCE QUESTIONS / Q4–5

4. Overall, how well has GHHI met your needs?

- Not well at all
- A little bit
- Fairly well
- Very well
- Extremely well

5. How often did GHHI treat you with respect?
- Never
  - Rarely
  - Sometimes
  - Mostly
  - Always

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## CUSTOM QUESTIONS

6. Since meeting with a GHHI case manager, which of the following, if any, have you done? (Select all that apply.)
- Cleaned regularly using the 2 bucket system and/or HEPA vacuum
  - Eaten less unhealthy food (e.g., fried or fatty foods)
  - Eaten more fresh fruits and vegetables
  - Identified and/or addressed a healthy home trigger (e.g., pests, mold, energy efficiency)

7. How easy or hard has it been to make the recommended changes? Please explain.

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8. Select the steps you would take when moving into a new home to protect your family from lead paint. (Select all that apply.)
- Look for chipping, peeling, or flaking paint
  - Look for paint dust
  - If the home was built before 1978, obtain a current lead certificate

**A “Lead Ambassador” is a community member who is (1) knowledgeable about lead hazards, the risks of exposure, and ways to keep families safe; and (2) can confidently educator others.**

9. Would you consider yourself a Lead Ambassador?
- No
  - Sort of
  - Yes

10. What would need from GHHI to be a Lead Ambassador?

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11. GHHI's mission is to make homes and people healthier. What else should GHHI be doing to accomplish that mission?

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### DEMOGRAPHIC QUESTIONS / Q12-14

12. What is your age? (Optional)

- 25 years old or younger
- 26 – 30 years old
- 31 – 35 years old
- 35 – 40 years old
- 41 – 45 years old
- 46 – 50 years old
- 51 years or older
- Prefer not to say

13. How do you identify? (Optional)

- Male
- Female
- Prefer not to say
- Prefer to self-describe:

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14. What is your race or ethnicity? (Optional)

- Asian
- Black or African American
- Hispanic or Latino
- Middle Eastern or North African
- Multiracial or Multiethnic
- Native American or Alaska Native
- Native Hawaiian or other Pacific Islander
- White
- Another race or ethnicity, please describe below

Self-describe below:

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/ END